

GETTING HELP ON HOUSING

This guide is for people in Ludlow who are in immediate need of housing or might soon find themselves in need of housing.

The first move for anyone in need to housing is to register with Homepoint, Shropshire's clearing centre for renting homes: **0300 303 8595** shropshirehomepoint.co.uk. You can get a home through Homepoint even if you are not a top priority. This can take some time so it's best to start now.

If you have difficulties with your landlord, if you are behind with rent or have other problems, contact the Citizens Advice Bureau (CAB) as soon as possible. You can ring Ludlow CAB Monday to Friday, 10 am to 4 pm: **0344 499 1100**. The CAB has Open Door drop in sessions at the Youth Centre, Lower Galdeford: Monday, Wednesday and Thursday 10 am to 3 pm.

You can contact CAB by phone **0344 499 1100** or online at citizensadvice.org.uk. There is a lot of information on this website, including on benefit entitlements and examples of letters you might need to write.

Shelter will give advice on your rights as a tenant. You can call Shelter free from mobiles and landlines: **0808 800 4444** (8am-8pm Mon-Fri; 8am-5pm Sun-Sat). Shelter also has a lot of useful advice online: england.shelter.org.uk/get_advice.

If you have been told you could be evicted at short notice, contact Shropshire Council's Housing Options Team for advice: **0345 678 9005** housingoptions@shropshire.gov.uk.

Are you rough sleeping? If so, you need to contact Streetlink as soon as you are able. You can ask someone else to contact this charity on your behalf. Streetlink will ensure you get local help, including from the outreach team at Shrewsbury Ark. You can get in contact with Streetlink on 0300 500 0914 streetlink.org.uk. You can also download the Streetlink app from iTunes and Google Play.



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